



IMPORTANT NATURAL GAS AGGREGATION NOTICE for residents that did not have a Duke natural gas account over the summer.

As the temperatures get colder, the Township's Energy Broker, Energy Alliances, is receiving calls from residents wanting to get into the natural gas aggregation program that turned off their gas during the Summer months. Because they did not have an active natural gas account at the time we received the list from Duke, they would not have received an opt-out letter and would not be in the program right now.

If you are a Batavia Township resident that falls into this camp, the good news is that you can enter this money-saving program! You will need to contact AEP Energy to opt-in to the program. You can do this in one of two ways - online or via phone (directions below).

In both cases, the resident will need to make sure they have their natural gas 'Choice Service ID' that can be found on their Duke bill or by calling Duke. It is a 22-digit number in this format...XXXXXXXXXXXXZ000000000, where the first 12 digits are their Duke account number, followed by the letter Z, and then 9 digits that are unique to the natural gas service.

**ONLINE:**

They can go to <https://www.aepenergy.com/acquisition/aggregation>, enter their address to verify they are in the community boundaries and then enter their Duke information.

**PHONE:**

AEP Energy's opt-in number is 1-888-659-3888.

Residents can always reach out to Energy Alliances (513-794-5555), and our Broker can help them navigate this process. Do not hesitate to call!